



JABATAN PERUMAHAN NEGARA
BAHAGIAN PENGUATKUASAAN

Untuk Kegunaan Pejabat	
Bukan Teknikal	
Teknikal	
Pendakwaan	

BORANG ADUAN
(Complaint Form)

A. Butir-butir Pengadu (Complainant Details)

* Nama : _____
(Name)

* No. KP/Tentera/Polis : _____
(I.C / Army / Police No.)

* Alamat surat-menyurat : _____
(Mailing Address)

* No. Telefon : _____
(Telephone No.)

No. Faks. : _____
(Fax No.)

E-mel : _____
(E-mail)

B. Butir-butir Pemaju (Developer Details)

* Pemaju : _____
(Developer)

Alamat : _____
(Address)

No. Telefon : _____
(Telephone No.)

No. Lesen : _____
(License No.)

No. Permit Iklan & Jualan : _____
(Advertising Permit No.)

C. Butir-butir Projek (Project Details)

* Projek : _____
(Project)

Jenis Rumah : _____
(House Type)

Harga : _____
(Price)

No. Lot : _____
(Lot No.)

*Mukim, Daerah, Bandar, Negeri : _____
(Mukim, District, City, State)

Tarikh Pembayaran Pertama : _____
(Date of First Payment)

Tarikh Tandatangan PJB : _____
(Date of Signing SPA)

Tarikh Pemilikan Kosong : _____
(Date of Vacant Possession (VP))

Tarikh Sijil Kelayakan Menduduki : _____
(Date of CCC / CFO / TCF)

* Wajib diisi oleh pengadu (Compulsory to be fill by complainant)

D. JENIS ADUAN (Types of complaint)
(J) di ruang berkenaan (at related item)

(i) **Bukan Teknikal (Non-Technical)**

Aduan berkaitan lesen dan permit iklan dan jualan
(Complaint relate to Licence and Advertising & Selling Permit)

Pelbagai aduan berkaitan Perjanjian Jual & Beli
(Complaints related to Sales & Purchase Agreement)

Hakmilik (individu / strata) dan bebanan tanah
(Individual Tittle/ Strata Tittle and Land)

Mengutip Deposit Tanpa Menandatangani PJB
(Collecting Deposit Without Signing the SPA)

(ii) **Teknikal (Technical)**

Kecacatan Mutu Kerja
(Defects)

Projek Bermasalah (Sakit/Lewat)
Problem Project (Sick/ Delayed)

Sijil Layak Menduduki/ Sijil Perakuan
Siap dan Pematuhan (CCC).
(Certificate of Fitness (CFO/CCC))

Infrastruktur (air / elektrik / jalan masuk)
(Infrastructure (water/electricity/entrance road))

Projek Terbengkalai
(Abandoned Project)

(iii) **Pendakwaan (Prosecution)**

Pemajuan Projek Perumahan Tanpa Lesen
(Unlicensed Housing Development Project)

Ingkar Award Tribunal Tuntutan Pembeli Rumah
(Fail to comply with Tribunal's Award)

Pengiklanan/ Penjualan Tanpa Permit Iklan
& Jualan
(Advertising/Selling Without Permit)

(iv) **Lain-lain, sila nyatakan**

(Others, please specify) : _____

E. KETERANGAN LANJUT MENGENAI ADUAN
(Details of complaint)

Saya mengaku bahawa segala keterangan yang ditulis dalam borang ini adalah benar.
(I hereby, declare all statement written in this form is true)

Tandatangan : _____
(Signature)

Tarikh : _____
(Date)

Untuk Kegunaan Pejabat (For Office Use)

Senarai Semak (Check list):

1. Salinan PJB (Copy of SPA)
2. Salinan Resit Deposit (Copy of Deposit Receipt)
3. Salinan Award Tribunal (Copy of Tribunal Award)
4. Salinan Surat Pemilikan Kosong/CF (Copy of VP/CFO)
5. Dokumen berkaitan, jika ada (Related Document, if any)
(i) _____
(ii) _____
(iii) _____

Pegawai Bertugas: _____
(Officer on duty)

Cop Penerimaan :
(Received cop)