



**JABATAN PERUMAHAN NEGARA**  
**BAHAGIAN PENGUATKUASAAN**

Untuk Kegunaan Pejabat	
Bukan Teknikal	
Teknikal	
Pendakwaan	

**BORANG ADUAN**  
*(Complaint Form)*

**A. Butir-butir Pengadu (Complainant Details)**

\* Nama : \_\_\_\_\_  
*(Name)*

\* No. KP/Tentera/Polis : \_\_\_\_\_  
*(I.C / Army / Police No.)*

\* Alamat surat-menyurat : \_\_\_\_\_  
*(Mailing Address)*

\* No. Telefon : \_\_\_\_\_  
*(Telephone No.)*

No. Faks. : \_\_\_\_\_  
*(Fax No.)*

E-mel : \_\_\_\_\_  
*(E-mail)*

**B. Butir-butir Pemaju (Developer Details)**

\* Pemaju : \_\_\_\_\_  
*(Developer)*

Alamat : \_\_\_\_\_  
*(Address)*

No. Telefon : \_\_\_\_\_  
*(Telephone No.)*

No. Lesen : \_\_\_\_\_  
*(License No.)*

No. Permit Iklan & Jualan : \_\_\_\_\_  
*(Advertising Permit No.)*

**C. Butir-butir Projek (Project Details)**

\* Projek : \_\_\_\_\_  
*(Project)*

Jenis Rumah : \_\_\_\_\_  
*(House Type)*

Harga : \_\_\_\_\_  
*(Price)*

No. Lot : \_\_\_\_\_  
*(Lot No.)*

\*Mukim, Daerah, Bandar, Negeri : \_\_\_\_\_  
*(Mukim, District, City, State)*

Tarikh Pembayaran Pertama : \_\_\_\_\_  
*(Date of First Payment)*

Tarikh Tandatangan PJB : \_\_\_\_\_  
*(Date of Signing SPA)*

Tarikh Pemilikan Kosong : \_\_\_\_\_  
*(Date of Vacant Possession (VP))*

Tarikh Sijil Kelayakan Menduduki : \_\_\_\_\_  
*(Date of CCC / CFO / TCF)*

\* Wajib diisi oleh pengadu (Compulsory to be fill by complainant)

**D. JENIS ADUAN (Types of complaint)**  
(J) di ruang berkenaan (at related item)

(i) **Bukan Teknikal (Non-Technical)**

Aduan berkaitan lesen dan permit iklan dan jualan  
(Complaint relate to Licence and Advertising & Selling Permit)

Pelbagai aduan berkaitan Perjanjian Jual & Beli  
(Complaints related to Sales & Purchase Agreement)

Hakmilik (individu / strata) dan bebanan tanah  
( Individual Tittle/ Strata Tittle and Land)

Mengutip Deposit Tanpa Menandatangani PJB  
(Collecting Deposit Without Signing the SPA)

(ii) **Teknikal (Technical)**

Kecacatan Mutu Kerja  
(Defects)

Projek Bermasalah (Sakit/Lewat)  
Problem Project (Sick/ Delayed)

Sijil Layak Menduduki/ Sijil Perakuan  
Siap dan Pematuhan (CCC).  
(Certificate of Fitness (CFO/CCC))

Infrastruktur (air / elektrik / jalan masuk)  
(Infrastructure (water/electricity/entrance road))

Projek Terbengkalai  
(Abandoned Project)

(iii) **Pendakwaan (Prosecution)**

Pemajuan Projek Perumahan Tanpa Lesen  
(Unlicensed Housing Development Project)

Ingkar Award Tribunal Tuntutan Pembeli Rumah  
(Fail to comply with Tribunal's Award)

Pengiklanan/ Penjualan Tanpa Permit Iklan  
& Jualan  
(Advertising/Selling Without Permit)

(iv) **Lain-lain, sila nyatakan**

(Others, please specify) : \_\_\_\_\_

**E. KETERANGAN LANJUT MENGENAI ADUAN**  
(Details of complaint)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Saya mengaku bahawa segala keterangan yang ditulis dalam borang ini adalah benar.  
(I hereby, declare all statement written in this form is true)

Tandatangan : \_\_\_\_\_  
(Signature)

Tarikh : \_\_\_\_\_  
(Date)

**Untuk Kegunaan Pejabat (For Office Use)**

**Senarai Semak (Check list):**

1. Salinan PJB (Copy of SPA)
2. Salinan Resit Deposit (Copy of Deposit Receipt)
3. Salinan Award Tribunal (Copy of Tribunal Award)
4. Salinan Surat Pemilikan Kosong/CF (Copy of VP/CFO)
5. Dokumen berkaitan, jika ada (Related Document, if any)  
(i) \_\_\_\_\_  
(ii) \_\_\_\_\_  
(iii) \_\_\_\_\_

**Pegawai Bertugas:** \_\_\_\_\_  
(Officer on duty)

**Cop Penerimaan :**  
(Received cop)